

Call Flow for ET-24-Hour Express Teller

Phone 213-217-5724 or 866-945-6719 (toll free)

MEMBER LOGIN - Press "1" if you are a member, enter account number # and PIN
Press "2" if you are a member and want to sign up for 24-hour Express Teller

MAIN MENU - press * to return to the previous menu at any time. Please note pressing 9 will exit the system and hang up.

Press "1" for Account Information (histories, balances, etc)

Press "2" for Transfers & Payments

Press "3" for Account Balances & Tax Information

Press "4" for All Other Information

MAIN MENU OPTION 1 - ACCOUNT INFORMATION

Press "1" for Shares

Press "2" for Loans

ACCOUNT INFO. OPTION 1 – SHARES

Press "1" for Share Drafts

Press "2" for Shares

Press "3" for Share Certificates

Press "4" for IRAs

ACCOUNT INFO. OPTION 2 – LOANS

Press "1" for Loans

Press "2" for Line of Credit & Home Equity Loans

Press "3" for Mortgage Loans

MAIN MENU OPTION 2 – TRANSFERS & PAYMENTS

Press "1" for Transfers

Press "2" for Check Withdrawals

Press "3" for Payments

Press "4" for Advances

ACCOUNT INFO. OPTION 1– TRANSFERS

Press "1" for Share to Share Transfer

Press "2" for Transfer to Another Member

MAIN MENU OPTION 3 – ACCOUNT BALANCES & TAX INFORMATION

Press "1" for all Share Balances

Press "2" for all Loan Balances

Press "4" for Tax Information on Shares

Press "5" for Tax Information on Loans

MAIN MENU OPTION 4 – ALL OTHER INFORMATION

Press "1" To Change Your Password

Press "2" Report a Lost or Stolen Card

Press "5" All Other Transactions

ACCOUNT INFO. OPTION 5 – ALL OTHER TRANSACTIONS

Press "1" for Loan Calculator